

Cancelation Policy Applies to Product(s): 2, 4 and 8 hour Pontoon Rental

Pontoon Cancellation Policy:

1. A full refund of the cancellation is issued if made within **48 hours of booking.**
2. "Any cancellations made by the LESSEE within **60 DAYS** of the reservation, **DURING IN-SEASON (APR-OCT), will result in NO REFUND.** Any cancellations made by the LESSEE within **30 days** of the reservation, **DURING OFF-SEASON (NOV-MAR), will result in NO REFUND. ALL OTHER CANCELLATIONS WILL RESULT IN CREDIT TOWARDS FUTURE BOAT RENTALS MADE WITHIN A YEAR FROM THE DATE.**"
3. "Changes to any existing reservations by the LESSEE on boat type, rental date, or time must be made **WITHIN 48 HOURS** of the reserved date and time, if available."

Pontoon Weather Policy:

"If the following conditions exist on the lake: heavy rain lasting more than 1 hour, tornado warnings, high wind advisories, or any condition that Big Water Marina considers unsafe boating conditions, then the reservation fee may be credited towards future boat rentals. Weather credits or rain checks can only be given in person, on the day of rental, and are based on actual weather conditions on the lake at the time of the rental, not future weather-related forecast."

Within	Cancellation Fee
Always Valid	10.0%